

# Cardiovascular Specialists of Frederick, Patient Portal Agreement

Cardiovascular Specialists of Frederick, LLC is pleased to offer the NextMD patient portal, allowing electronic viewing of your medical information. The Patient Portal is a convenient way to reach your care team at Cardiovascular Specialists of Frederick, LLC. Using the Patient Portal may work better for you than a phone call because you and your care team don't need to be available at the same time. You can typically expect an answer from the portal within two business days (a business day is defined as Monday thru Friday 8:00 a.m. – 5:00 p.m., excluding holidays and closures due to inclement weather, power outages or other unforeseen circumstances).

Use the Patient Portal to: send medical questions by email.

Do *NOT* use the Patient Portal for: EMERGENCIES, any urgent issues, diagnosis or treatment of medical or mental health symptoms, complicated questions or concerns that may need more in-depth discussion.

## **Please also consider:**

- \* Messages sent through the Patient Portal will become part of your permanent medical record
- \* Messages will be answered by your care team at Cardiovascular Specialists of Frederick, LLC, which may include your provider, nurses and other qualified staff.
- \* Messages may be shared with other healthcare providers/specialists involved in your care.
- \* We try to answer all questions within two to three business days.
- \* To protect their privacy, Cardiovascular Specialists of Frederick, LLC will not enroll patients under the age of 18 at this time.
- \* Cardiovascular Specialists of Frederick, LLC maintains the right to manage the Patient Portal consistent with all regulations, patient rights and responsibilities.

## **Privacy & Security:**

- \* Cardiovascular Specialists of Frederick, LLC will provide you with an enrollment token. You will need this token and your email address to register on the NextMD web site, at which time you will create a user name and password. It is your responsibility to keep your token, user name and password confidential.
- \* Cardiovascular Specialists of Frederick, LLC is not responsible for shared, lost or misplaced tokens, user names or passwords, and is not responsible if someone else uses them to find information about you.
- \* Cardiovascular Specialists of Frederick, LLC will never ask you for your password. If someone calls and asks you for it, they may be pretending to be from Cardiovascular Specialists of Frederick, LLC. Do Not give them your password.
- \* Cardiovascular Specialists of Frederick, LLC reserves the right to remove an individual from the Patient Portal for inappropriate usage of the site, communication or non-compliance with the Portal Agreement and/or the Terms and Conditions for the NextMD portal web site.
- \* A Terms and Conditions document must be signed upon your first log-on to the NextMD site.
- \* A User Guide is available through a User Guide link on the NextMD web site (after registration) at the bottom of the Home Page.

As a service to our patients, Cardiovascular Specialists of Frederick, LLC is happy to assist patients in registering for the Patient Portal (creating a user name, password, and security questions) and requesting your Personal Health Record. You may change your user name and password at any time.

**Patient Name (please print)** \_\_\_\_\_ **Date of Birth** \_\_\_\_\_

**Patient Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_ **Email Address:** \_\_\_\_\_